



Crime and Disorder Annual Report

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Lead Member/Relevant Portfolio Holder	Cllr Sarah Cox. Portfolio Holder for Corporate Finance, Property & Resources. Chair of the Safer Melton Partnership

Corporate Priority:	Healthy Communities and Neighbourhoods
Wards Affected:	All wards
Date of consultation with Ward Member(s):	N/A
Exempt Information:	N

1 Summary

- 1.1 As part of its remit, the Scrutiny Committee is the Council's designated Crime and Disorder Committee.
- 1.2 The Scrutiny Committee receives an annual update report to assist in the discharge of this responsibility.

2 Recommendation

That the Scrutiny Committee:

- 2.1 **Considers the report and provide comments for consideration by Cabinet.**

3 Reason for Recommendations

- 3.1 To enable the Scrutiny Committee to fulfil its responsibilities in relation to scrutinising matters relating to crime and disorder, on behalf of the Council.

- 3.2 To enable scrutiny feedback to be shared with the Safer Melton Partnership (SMP) as appropriate, via the Portfolio Holder for Corporate Finance, Property & Resources (Chair of the SMP).

4 Background

- 4.1 As part of its remit, the Scrutiny Committee is the Council's designated Crime and Disorder Committee under the Police and Justice Act 2006.
- 4.2 The Scrutiny Committee receives an annual update report to assist in the discharge of this responsibility.
- 4.3 This report provides an update on four key thematic areas:
- a) Partnership Working and Collaboration.
 - b) Funding Opportunities – Current and Future.
 - c) Strategy and Forward Planning.
 - d) Key Performance Indicators.
- 4.3.2 Alongside the SMP Chair and Vice Chair, Council Officers and a police representative will attend the meeting to provide an update on crime trends including in rural areas alongside relevant information and will be available to answer questions from the committee.

5 Main Considerations

- 5.1 **The Safer Communities Team** is comprised of the following officers:
- 5.1.1 Strategic Lead, Safer Communities – David Walker is responsible for managing the team and ensure delivery of strategic objectives which contribute to the SMP Action Plan.
- 5.1.2 Safer Communities and Neighbourhoods Officer (SCNO) – John Poole is responsible for day-to-day case management of anti-social behaviour and environmental crime and is the team lead on environmental crime.
- 5.1.3 Safer Communities and Neighbourhoods Officer (SCNO) – Katie Zbaraska was recently appointed to this role on promotion. Katie previously held the Safer Communities and Partnerships Officer role. Katie is also responsible for the day-to-day case management of anti-social behaviour and environmental crime and is the team lead on anti-social behaviour.
- 5.1.4 Safer Communities and Partnerships Officer – Marie Delpech-Anthoine has very recently been appointed to this role. Marie will be responsible for the day-to-day administration of the team and will be taking an active lead on engagement with stakeholders, community groups and partner agencies. This includes strengthening existing relationships and developing new relationships to deliver collaboration and engagement opportunities. Marie will also provide support to the SMP.
- 5.2 **Anti-Social Behaviour (ASB)**
- 5.2.1 The Safer Communities team are responsible for investigating and reducing ASB within the Melton Borough, using all the tools and powers available whilst following an incremental approach to ensure a fair and robust response, and deploying tactics to mitigate arising risks and threats. Some examples of ASB the team may deal with are as follows:
- a) Rowdy or inconsiderate behaviour.

- b) Nuisance neighbours.
- c) Shouting, swearing and fighting.
- d) Nuisance noise – in some cases, these may be case-managed alongside Environmental Health due to the potential for exceeding statutory levels.
- e) Animal issues (non-descriptive due to the varied nature of enquiries). The team will address if an ASB element is identified or will refer to an alternative appropriate service.
- f) Littering.
- g) Abandoned vehicles.

5.2.2 Further to a motion supported by Full Council in December 2023, the Chair of the SMP was asked to provide a report outlining what the partnership intends to do about retail crime in the area. The report responding to that resolution can be found [here](#) and provides further detail around work of the Safer Communities team focusing on retail crime.

5.3 **ASB Case Reviews (Formerly Community Triggers).**

5.3.1 The Strategic Lead is also the single point of contact (SPOC) for the ASB case review, formerly Community Trigger process.

5.3.2 This allows members of the public to raise concerns about their complaint if they feel their issues aren't dealt with or investigated correctly.

5.3.3 A request to activate a Community Trigger can be made if, within the last six months:

- a) You (as an individual) have reported to the Council, Police or a Registered Housing Provider (social landlord) three separate incidents of anti-social behaviour within your area, or
- b) You have been a victim of a hate incident and;
- c) You believe no effective action has been taken.

5.4 **Multi-agency Case Management System Review**

5.4.1 Since the last Crime and Disorder report, the LLR partnership have agreed to seek an alternative case management system to Sentinel. The Safer Communities team have contributed to this process, attending working groups, helping draft the initial report and providing an ECINS presentation to the partnership members. (ECINS is our case-management system in Melton).

5.4.2 The partnership has now appointed an external contractor to facilitate the procurement of a new case management system. It is hoped the new system will be in place by the new financial year.

5.5 **Serious Violence:**

5.5.1 At the beginning of 2024, MBC implemented the Serious Violence Duty and incorporated this into the SMP action plan.

5.5.2 Over the coming years the SMP will continue to make this one of its priorities with a focus to raise awareness and reduce violence against women and girls.

5.6 **Prevent:**

5.6.1 At the end of December 2023, central government reaffirmed the need for all local authorities to fulfil their duties under Prevent when it published new statutory guidance.

- 5.6.2 MBC now ensure all staff receive awareness training about Prevent and potential terror risks which is refreshed every 24 months.
- 5.6.3 Following a local incident where a far-right organisation booked a village hall under false pretences, we introduced an event booking process to ensure anyone hiring our venues or facilities are asked the right questions to mitigate future instances as far as reasonably possible.
- 5.6.4 Our partners can also use this guide to conduct their own due diligence.
- 5.6.5 Our IT has also ensured security and any accessibility to our computers that the public can use has the correct firewalls in place to prevent anyone accessing extremist materials.
- 5.7 **Prison Leavers:**
- 5.7.1 The Council are engaged with probation and prison services to identify prison leavers at any early stage.
- 5.7.2 This is to ensure the correct referrals have been made and information is shared to prevent rough sleeping on release from prison.
- 5.7.3 The tenancy services manager is also the deputy MAPPA (Multi-Agency Public Protection Arrangements) housing officer for the county.
- 5.8 **Domestic Abuse:**
- 5.8.1 The Council has continued its membership with the Domestic Abuse Housing Alliance (DAHA) to ensure it remains up to date with changes in domestic abuse practice.
- 5.8.2 The Council is also leading on a countywide strategy to better assist survivors of domestic abuse in the county and adhere to a set standard of practice across all districts and boroughs.
- 5.9 **Enviro-Crime:**
- 5.9.1 The Safer Communities team also investigate incidents of Environmental crime and continue to perform to a high standard.
- 5.9.2 One of the areas we have focused on this year has been fly tipping on farming land and rural areas. A case study is provided later in the report.
- 5.9.3 Other areas of environmental crime the team will investigate are as follows:
- a) Waste on land
 - b) Commercial waste
 - c) Fly posting
 - d) Householder duty of care
 - e) Dog Fouling
 - f) Unsightly properties
 - g) Graffiti
- 5.10 **Training and Skills:**
- 5.10.1 Safer Communities continue to work in a proactive manner and are committed to ensuring positive outcomes using the powers, knowledge and skills available.

- 5.10.2 To continue to deliver and diversify the team’s skill set we successfully secured a training fund through Safer Streets 5 (SS5). This allowed us to train the team in interpersonal mediation, along with 5 other council officers.
- 5.10.3 All 8 are now fully accredited mediators. This is a significant asset to the Council as it will save costs in bringing in external mediators.
- 5.10.4 Additionally, we are currently in talks with the LLR Community Safety groups to offer this expertise to be purchased by our county colleagues.
- 5.10.5 Through the SS5 fund the team have also completed the Keep Britain Tidy enforcement academy and are due to start a level 3 BTEC in ASB later this year.

5.11 Team Approach:

- 5.11.1 Whilst enforcement isn’t our immediate response in most cases, it does play an important role as a deterrent and is necessary in some cases.
- 5.11.2 The team are supported and work with wider colleagues within the Council and Partner agencies to ensure they take a balanced approach to delivery using both enforcement and support depending on the context of the situation.
- 5.11.3 The Safer Communities team also draw on other services’ skills and expertise to assist them to support residents, communities, and young people who are in greater need of support. Some of these services are covered later in this paper under Partnership Working and Collaboration.
- 5.11.4 Examples of this approach are provided as case studies later in this report.
- 5.11.5 Over the last 12 months 09/23 to 09/24 Safer Communities have undertaken the following enforcement actions:

	Sep-Oct 2022 / 2023 Number	Oct-Sep 2023 / 2024 Number
Closure order	1	1
Section 1 injunction	1	1
Community Protection Warnings	58	40
Community Protection Notices	19	18
Other enforcement notices	5	5
14 interviews under caution	14	35
Fixed Penalty Notices	10	15
Case files presented to legal	5	6
Waste collectors stop and search operations	2	1
Total number of recorded team actions	2,606	4,364

- 5.11.6 The total number of actions by the team has increase from the previous year’s Crime and Disorder report by 1,758.

- 5.11.7 The team have noticed an increase in fly posting and abandoned vehicles across the borough over the last 12 month with an increase in investigations. This has presented some capacity issues in a small team so prioritisation will be based on risk and statutory guidance.
- 5.11.8 In April 2024 we increased our Fixed Penalty Notice (FPN) amounts in line with central government guidance to act as a deterrent moving forward.
- 5.12 **Case Studies:**
- 5.13 Fly Tipping
- 5.13.1 We quickly recognised there was under reporting of fly tipping by the farming community and wanted to improve engagement to ensure effective action is delivered.
- 5.13.2 As a result, our enviro crime lead, John Poole (JP) linked with the rural Policing team and was included into the farming WhatsApp groups.
- 5.13.3 This has led to a significant increase of reporting, and we currently have several investigations underway with realistic opportunities for prosecution.
- 5.13.4 Feedback from the farming community on the WhatsApp group:
- a) “As a member of both Farm Watch 1 (covering villages west of the A607 and north of Melton) & Farm Watch 2 (covering villages east of the A607 and south of Melton) set up and led by the Leicestershire Rural Police Team I wanted to tell you what a positive effect you have had on those colleagues I know in the group.
 - b) We can report fly tipping on the groups What’s App giving exact locations of the rubbish/waste, and you keep us informed with regards to any action you are taking and outcomes. I believe you have even managed to undertake a couple of prosecutions since you got involved with Farm Watch which is a great deterrent for others thinking of doing the same.
 - c) As members we can see the council is taking a serious and proactive approach to fly tipping which is on the increase in rural areas and very costly for landowners to get rid of.
 - d) I believe the 2-way communication you have with the groups really is helping and making a difference, the point is we know someone is actually listening and following up. Thankyou.”
- 5.14 Closure Orders
- 5.14.1 In mid-March 2024 the Safer Communities team received a complaint from a housing association requesting our assistance regarding one of their tenants and the alleged ASB and drug activity coming from the address.
- 5.14.2 The case was allocated to our former SCNO Amelia Bailey (AB). Due to the nature of the allegation and the potential risk to residents, swift action was taken to start gathering evidence. AB worked in conjunction with the Police, visiting residents and taking statements.
- 5.14.3 From speaking with neighbours, it was clear there was a significant issue with the behaviour of tenant and their visitors, as evidence had been gathered that showed incidents of violence and drug activity. AB successfully obtained several statements from residents and compiled the evidence ready for our legal team to present at court for a full Closure Order.

5.14.4 This was granted on the 24 April 2024 and the property was closed to prevent any access by the tenant and any visitors. AB also attached an information letter to the address advising residents of the actions and who to contact should they witness any breaches of the order.

5.14.5 On 18 July 2024, the Safer Communities team extended the order for a further three months to ensure the housing association complete possession of the property and to protect residents from the behaviour of the tenant reoccurring.

5.15 Skate Park Lights

5.15.1 In the Summer of 2023, the Office of the Police and Crime Commissioner (OPPC) informed MBC of a potential funding opportunity from Safer Streets 5 (SS5). However, the timeframe to submit the application was extremely tight, giving three weeks to plan and prepare project ideas and initiatives to be submitted to the OPCC (Office for the Police and Crime Commissioner).

5.15.2 One of these projects was improving our Skate Park. Prior to this funding becoming available, the Safer Communities Team had already had discussions with skate park users who repeatedly told us that they felt unsafe and wouldn't access the skate park during the darker months due to fear of anti-social behaviour from the older children.

5.15.3 Katie Zbaraska (KZ) was tasked to find the most appropriate lighting provider, knowing that there was no power in the park this lighting needed to be solar powered. Whilst looking for the best possible provider we also consulted with Melton Mowbray Town Estate (MMTE), as we needed their consent as the skate park is leased from them.

5.15.4 Once we had chosen the most suitable product, we then worked with MMTE to ensure the best possible outcome both parties were happy with, whilst keeping the skate park users at the forefront of our decision making. As a result, we were able to deliver six solar powered streetlights which have illuminated the park and provided the young people of Melton a place to go, which was once inaccessible at certain times.

5.16 Graffiti Project

5.16.1 In Spring of 2023, The Safer Communities Team started to explore the idea of bringing our skate park to life with the potential of some meaningful aesthetically pleasing graffiti.

5.16.2 The young people were consulted with to gauge the interest for such a project.

5.16.3 The overwhelming response was positive and in favour of the graffiti project. After meeting with the MMTE, we ran a six week competition to allow the public to create their own designs.

5.16.4 A panel of six judges chose the two main winners along with several runners up whose designs would also be featured and a professional graffiti artist brought the designs to life.

5.16.5 On the 19th of July we held a community unveiling of the skate park. This was well attended by stake holders and members of the public. The skate park now looks more appealing and vibrant, it is hoped this will give our young people some ownership and pride in the Skate Park.

5.17 Town Centre Youth ASB

5.17.1 In late 2023, the Safer Communities team received reports from SMART members via the DISC app. The reports were concerning a 10-year-old child (Child 1) stealing from the shops and being verbally and racially abusive towards staff.

- 5.17.2 KZ quickly contacted the affected businesses to establish the facts and better understand the full picture, and how Child 1's behaviour was impacting on them.
- 5.17.3 The local Police beat officer was contacted to discuss the incidents and decided the most appropriate way forward. Following the incremental approach, KZ and PC Sanderson concluded that an Acceptable Behaviour Contract (ABC) would be the most appropriate course of action.
- 5.17.4 The ABC proved to be more challenging than expected due to the lack of engagement from mum and continually cancelling appointments. However, on the fourth attempt, KZ and Housing Officer Vanessa Leach attended the address of Child 1 and met with mum.
- 5.17.5 During this meeting they discussed the behaviour of Child 1 and explained their concerns, should the behaviour continue. They explained about the ABC and that it was also a tool for mum to help manage the behaviour of her child. The officers also discussed this with Child 1 to ensure they agreed to the conditions. At the end of the meeting the ABC was signed and agreed.
- 5.17.6 However, throughout the school holidays, child 1's behaviour continued to worsen. Mum was struggling to cope with the behaviour of her child and additional support was sought by submitting a Multi-Agency Referral Form. This resulted in Child 1 receiving one to one support with a crime prevention youth worker.
- 5.17.7 KZ also conducted a 6-weekly ABC review meeting in conjunction with Melton Police, the school and child 1's family wellbeing worker that were currently supporting Child 1. Many of these meetings were unattended by child 1 and their mum, but this did give the opportunity for professionals to review the case regularly and share valuable information.
- 5.17.8 Despite several agencies working with the family, Child 1s was still engaging in ASB within the community. After reviewing the case, KZ contacted social services and explained the situation and the need for their involvement to prevent this young person going into the criminal justice system, should their behaviour continue to escalate. The referral was submitted and shortly after, Child 1 and their mum were allocated a social worker.
- 5.17.9 Since then, there have been no further reports of ASB to Melton Borough Council and Child 1 has returned to education after receiving the support they needed to better the situation.

5.18 Commercial nuisance

- 5.18.1 During June 2024, the Safer Communities Team received several reports on abandoned vehicles on Pate Road, an industrial estate on Leicester Road, Melton Mowbray. KZ conducted a site inspection during which it was established that the vehicles were being stored by one of the garages on the estate, with some of them being parked in such a way that could be considered dangerous. After identifying the business responsible, KZ provided verbal advice that vehicles in the control of the garage should not be stored on the highway for more than 24 hours to allow customers to hand over vehicles to staff, as the vehicles are unsightly, causing a nuisance and annoyance to businesses and visitors of Pate Road.
- 5.18.2 This verbal advice was not adhered to, and the garage continued to store many vehicles on the highway whilst they were awaiting parts deliveries. This was also a danger to drivers due to the number of vehicles being parked across junctions.

- 5.18.3 As a result of the lack of compliance KZ considered her options and issued the owner of the garage with a Community Protection Warning (CPW). Since the CPW was issued there has been no further reports to the Safer Communities team.
- 5.19 **ASB Management within Housing / Tenancy Services.**
- 5.19.1 A new ASB policy for Housing Services was approved in March 2023 as part of an ongoing improvement journey.
- 5.19.2 The new module in NEC Housing (the internal housing management system) has been built in test and is going into the final stages of build and implementation into the live area with project sign off in the coming months.
- 5.19.3 The module will provide housing officers a central location to create, monitor and action cases. Tenancy Services will also have better oversight and insight into the management of cases, trends, and hotspots to allow a more proactive approach to ASB within Housing.
- 5.19.4 A new suite of warning letters, action plans, reporting documents and surveys have been introduced which, once implemented, should improve complainants' experiences when it comes to reporting and case management.
- 5.19.5 Alongside this, training is to be provided to support the housing team to help them manage and understand the powers and actions we can take as a landlord.
- 5.19.6 Training undertaken or planned to date:
- a) Incremental Approach training provided by Leicestershire Police.
 - b) HQN ASB injunctions and possession claims in depth: When and how to use them – August 2024.
 - c) Further ASB policy and system training – October / November 2024.
- 5.19.7 In the year 2023/24 the service was required to provide data to the Regulator of Social Housing (RSH) as part of the tenant satisfaction measures around the number of ASB and hate crime cases per 1000 homes.
- 5.19.8 This was provided and is located on our website: [Tenant Satisfaction Measures - Melton Borough Council](#)
- 5.19.9 To put this into context, Tenancy Services opened 106 cases last year. Those 106 cases are further broken down into categories A, B and C depending on the severity of the behaviour (risk to complainant). The categories are:
- a) Category A - this includes (but is not limited to) hate-related incidents, physical violence, threatening behaviour and drug production or supply.
 - b) Category B - this includes (but is not limited to) verbal abuse, harassment, alcohol-related ASB, noise nuisance and criminal behaviours.
 - c) Category C - this includes (but is not limited to) vandalism, animal nuisance, garden nuisance, fly-tipping, and vehicle nuisance. We will make contact within five working days.
- 5.19.10 This list is not exhaustive. The table below shows the breakdown of the 106 cases as per the case levels they were opened as:

Case Type	Q1	Q2	Q3	Q4	Total
A	3	4	0	3	10
B	5	3	8	8	24
C	16	9	23	24	72
Overall Total					106

5.19.11 Over the coming year Tenancy Services will also be looking to build on the reporting of and increase transactional surveys on all cases closed to get feedback on the process and outcomes of ASB cases.

5.19.12 Case Study – Tenant eviction

- a) On 3 October 2023, an eviction took place at Welby Lane, Melton. On its own this does not seem like breaking news, but when you consider the journey the Housing Services Team have been undertaking over the last few years and the restrictions due to Covid, which has then created a court backlog, this is a great step forward for our service.
- b) This case involves a tenant who came into our property through the “everyone in” initiative during the pandemic. After the scheme ended (due to the pandemic ending) many tenants who came to us this way were able to stay in their new homes.
- c) However, the tenant in question was not happy with conducting their tenancy in the correct ways set out in their agreement. Instead, they carried out a course of harassment to a neighbour and other services. This behaviour led to us seeking to get possession of the house back via the courts. The Housing Officer on the case Vanessa Leach (VL) worked with the tenants and the legal services team to resolve this issue, which cumulated in having to attend court and subsequently carrying out the eviction.
- d) This should have been a straightforward task, however, the court lost the paperwork and delayed the eviction due to internal processing. Nevertheless, we finally got a date to have this tenant removed from the property.
- e) Given the issues and concerns we had been made aware of at past interactions, on the day of the eviction VL was supported by the Court Bailiff and four of Melton’s Police force to ensure that the eviction ran smoothly. When we got there the normal delay techniques were employed by the tenant but with all the officers working together it was made clear that the eviction was going to take place on this day and that this was as a result of their behaviour.
- f) The tenant agreed to come out of the property and instead of this being the stand-off we all anticipated it was over within 90 minutes. This result is a testament to VL, the Police, the Bailiff and Axis (who attended site to change the locks and force access if required) who all worked together brilliantly on the day.
- g) The 3rd of October 2023 is a day that will go down in the Housing Services timeline for the first eviction of a new era and it will be a reminder that while we never want to evict our tenants we will if we have to, to protect the communities they are affecting.

5.20 **Theme – Partnership Working and Collaboration**

5.20.1 A key component and driving force of wider partnership working and collaboration is the Safer Melton Partnership (SMP). A strategic partnership formed to ensure compliance with the statutory duties and responsibilities stated in the Crime and Disorder Act 1998, the Police and Justice Act 2006, the Policing and Crime Act 2009 and subsequent Home Office regulations which places a statutory duty on each Local Authority, Fire and Rescue

Service, Health Service, Police and Probation Services to work together to reduce crime and disorder in their area.

- 5.20.2 It brings together a variety of statutory, non-statutory and voluntary organisations with a shared commitment to reduce crime, disorder and anti-social behaviour across the Borough using a community based, multi-agency and evidence led approach.
- 5.20.3 The Safer Melton Partnership has an agreed action plan, focussed on five key priority areas:
- a) Drugs and County Lines.
 - b) ASB and environmental crime
 - c) Rural Crime
 - d) Hate Crime
 - e) Violent Crime
- 5.20.4 The action plan is currently being reviewed and is covered under the theme Strategy and Forward Planning within the report.
- 5.20.5 A robust partnership allows us to make greater progress towards the delivery of our objectives within the action plan.
- 5.20.6 We are also working together with a much wider range of internal / external partners, stakeholders and forums.
- 5.20.7 Partnership forums include:
- a) JAG – Joint Action Group, including the Youth JAG.
 - b) MMSP – Making Melton a Safer Place.
 - c) LIAG – Local Independent Advisory Group.
 - d) ASG – ASB Strategy Group.
- 5.20.8 Agencies and Stakeholders include:
- a) External Agencies
 - i) Youth Justice.
 - ii) Impact.
 - iii) Social Services.
 - iv) Lightbulb.
 - v) Turning Point.
 - vi) Education Services.
 - b) Internal Services
 - i) Community Support Hub.
 - ii) Tenancy Services.
 - iii) Environmental Health.
 - iv) Housing Options / Homelessness.
 - v) Healthy and Active Communities.

5.20.9 Some examples of the wider partnership working and collaboration:

- a) Patch walks and estate evaluations in collaboration with the police and tenancy services.
- b) Community engagement events with multiple agencies and services, whether as a lead or a supporting partner.
- c) The introduction of DISC to assist SMART members is now showing dividends as we enter year 2. The number of enforcement actions we have been able to take as a direct result of data sharing through the app has had a positive consequential impact in building trust and confidence within town centre businesses in the benefits of the app. We have now secured funding for a further year, demonstrating our commitment to the town centre business community in addressing retail theft and ASB. Furthermore, it will help us to continue to embed the app and grow its membership to reduce costs and increase GDPR compliant data sharing of perpetrators.

5.21 Theme – Funding Opportunities, current and future

5.21.1 CSP Funding

- a) The Council in consultation with the SMP produce bids for a provisional allocation from the Office of Police and Crime Commissioners (OPCC). The bids need to demonstrate how a project, role or service will address specific local issues related to community safety. Any underspends at the end of the financial year from across the county are pooled together and opened for additional bids across LLR CSP projects.
- b) This year, Melton Borough Council successfully bid and spent all its provisional allocation of £31,335.75 and furthermore were successful in securing £4,796.07 from the underspend pot.
- c) Year to date the SMP have spent a total of £33,619 with £2,512.82 remaining. A list of projects we have funded to date are as follows:

Project / Activity	Details	Amount
Safer Communities and Partnership Officer	partial funding of the post	£15,462
DISC App (a crime information sharing system)	Extend Subscription for another year to encourage additional members and reduce future costs for the businesses	£1,320
Response Fund	This fund is to allow SMP members to address emerging issues and small projects, to date this has funded the Skate Park graffiti / event and the anti-climbing spikes for Wilton Terrace.	£6,000
CCTV Contract implementation	Transitional costs for new contract and police station upgrade to enable live viewing by police locally.	£10,837
Total year to date		£33,619

5.21.2 Safer Streets 5 (SS5)

- a) During last year's annual report, we reported on our bids for funding through Safer Streets 5. The bids were approved in December 2023, and we received a provisional allocation of approximately £300k to deliver between October 2023 through to March 2025.
- b) Funding for year 2 was reduced by approximately £70k due to a recall from the Home Office.
- c) The activities straddle two reporting years, and we have provided a breakdown of progress on each below:
 - i) **Solar lighting at the skate park and town centre.** We have now delivered a total of 11 Solar lights in Melton town, 6 around the skate park, 2 at Wilton Terrace and 3 at St Marys Road Cemetery.
 - ii) **Additional CCTV.** We have now funded 3 x permanent CCTV cameras located around Beckmill Court, connected to our main CCTV system. We have also procured 4 solar deployable cameras to specifically target fly tipping within the borough, mainly in rural locations. As these units are solar powered the duration of deployment has greatly increased from our previous offer of two weeks.
 - iii) **Target Hardening.** The SMP partners, chair and vice chair have delivered over a 130 video doorbells and CCTV cameras to our residents within the town centre as part of a target hardening approach to crime and ASB. The Melton Lions also helped to install the products to those residents that were unable. This will continue into year 2 funding with further products being supplied to SMP members.
 - iv) **People's Buddi.** This was a holistic intervention that was delivered at John Ferneley College and Long Field Academy in the first year of funding. There were two sessions per week, one at each school and looked to work with the children using mindfulness techniques, enhancing emotional resilience, emotional regulation, growth mindset, tolerance, self-care, self-compassion, managing emotions and positive behaviours. However, due to funding cuts this service was discontinued after the first year's funding.
 - v) **Resources (training/upskilling for officers).** This has provided us with an opportunity to invest in our Officers with additional training. So far we have delivered interpersonal mediation training to eight officers within the authority. This was a 2-week course and has provided our staff with a profession qualification. We have also funded the Environmental Enforcement Academy for the two Safer Communities and Neighbourhoods Officers' and finally we have arranged for eight Officers to take complete a level 3 BTEC in ASB in October 2024.
 - vi) **StreetVibe.** This is a youth diversion service that was commissioned for both year 1 and 2. This service attends Melton town every Monday and Tuesdays on their activity bus and is focused on providing young people a safe place they can hang out, engage in activities, such as music, gaming, drawing and general socialising with friends. The service has showed good engagement over the last few months with over 30 young people accessing the bus on most sessions. This project will run until the end of March 2025.

5.22 Theme – Strategy and Forward Planning

5.22.1 Strategic Plan Development

- a) We are currently in consultation to develop our Safer Melton Partnership five year Strategic plan. This plan will inform our objectives and priorities over the longer term and will be supported by an Action plan that will be reviewed as a standing agenda item in the SMP meetings.
- b) The plan will also include our local approach to regional and national priorities which may also be part of our local objectives. These include:
 - i) Prevent - the national counter terrorism organisation overseen by the Home Office. This is a standing item on the SMP agenda to ensure we remain alert to national terror threats. We are currently awaiting the enactment of Martin's Law and work is underway to ensure we are ready for implementation of any procedures relating to our venues and open spaces.
 - ii) Hate Crime – The LLR Hate Delivery Plan was developed this year and is included at Appendix 1. The plan will focus all Local Authorities to take more of an active role in raising awareness, training and supporting staff and supporting victims and signposting. LLR and Leicestershire Police have commissioned a Hate Crime Hub, this will be a one stop shop providing the public and professionals with a central location to report incidents of hate, understand about hate crime, support networks available for victims and anything else hate related. We envisage this will continue to be a priority locally for Melton as part of the new strategy and action plan.
 - iii) Serious Violence Duty – Each CSP has a duty to tackle serious violence within their area. The County-wide [Serious Violence Prevention Strategy](#) was finalised earlier this year and has been adopted as part of our local action plan. We envisage this will continue to be a priority locally for Melton as part of the new Strategy and Action Plan.
 - iv) Domestic Abuse – Domestic Abuse is included as part of the Serious Violence Duty. We have an existing standalone policy that has been led by the strategic lead for supporting communities. This is attached as Appendix 2.

5.22.2 Theme – Key Performance Indicators (KPIs)

- a) We introduced new KPI's last year to reflect the broad area of work the team are responsible for. This has allowed us to capture more meaningful data and shows the areas of work the team are having an impact.
- b) Our KPIs are:
 - i) Number of enviro crime incidents investigated.
 - ii) Number of ASB cases investigated.
 - iii) Number of FPN's issued.
 - iv) Percentage of cases referred from Housing.
 - v) Number of CPW issued.
 - vi) Number of CPN issued.
 - vii) Number of other warnings issued and other enforcement action (Duty Care, S47 EPA, PDPA S4)
 - viii) Number of patrol hours captured.
 - ix) Number of referrals made to internal and external support services.

- x) Number of community triggers – received
 - xi) Number of community triggers - threshold not met
 - xii) Number of community triggers - panel upheld complaint
- c) We continue to regularly case review to ensure the right approach is being employed based on the context of the situation, keeping the incremental approach at the heart of the service.

6 Options Considered

- 6.1 This is a statutory function. As part of its remit, the scrutiny committee is the Council's designated Crime and Disorder Committee. The Scrutiny Committee receives an annual update report to assist in the discharge of this responsibility.

7 Consultation

- 7.1 There has been no formal consultation in developing this update report. Feedback from the Committee is welcome.

8 Next Steps – Implementation and Communication

- 8.1 Any feedback will be considered as part of future planning and shared with Cabinet as appropriate

9 Financial Implications

- 9.1 There are no financial implications arising directly from this report but accessing external funding has been key to supporting further investments and enhancement of the community safety function.

Financial Implications reviewed by: Director for Corporate Services

10 Legal and Governance Implications

- 10.1 This report refers to a number of specific duties which apply to the Council in relation to crime and disorder. Members will also be aware of the duty imposed under the Crime and Disorder Act 1998 when exercising any of its functions, even where the specific duties referred to in this report do not apply.
- 10.2 Members should note that the duties referred to in this report not only require the Council to prepare and implement a strategy but also to keep them under review. For example, the Serious Violence duty requires preparation and publication of a strategy and for review of that strategy at least annually. For that reason, it is essential that adequate resources are available to ensure ongoing compliance.

Legal Implications reviewed by: Monitoring Officer

11 Equality and Safeguarding Implications

- 11.1 Equality and safeguarding considerations are a key component of any response to community safety.
- 11.2 An Equalities Impact Assessment will be carried out for the associated Safer Melton Strategic Plan. A further impact assessment will be undertaken when the plan is refreshed.

12 Data Protection Implications (Mandatory)

12.1 DPIAs are undertaken for individual elements of the Safer Communities services as required such as CCTV.

13 Community Safety Implications

13.1 The Council has a duty to enable communities and environments where people feel safe to visit, live and work. This report provides an update on some of the key activities underway and seeks to provide assurance regarding commitment to enabling safer communities.

14 Environmental and Climate Change Implications

14.1 Issues such as fly-tipping and dog fouling has a negative impact on the environment and subsequent adverse climate change implications. It can pollute land and waterways; have a detrimental impact on wildlife, the natural environment and public health as well as being expensive to clear away.

14.2 The Safer Communities team with its wider remit and use of increased enforcement as a deterrent plays a positive part in reducing the impact on our environment and on climate change

15 Other Implications (where significant)

15.1 No other implications.

16 Risk & Mitigation

Risk No	Risk Description	Likelihood	Impact	Risk
1	Failure to fulfil statutory responsibilities in relation to Crime and Disorder	Very Low	Critical	Low
2	Failure to work in partnership to achieve positive outcomes	Low	Critical	Medium
3	Lack of staff resilience, competence and expertise exposes the council to risk of poor awareness and response / associated reputational risk	Very Low	Catastrophic	Medium
4	Ineffective management of ASB in tenancy services	Low	Critical	Medium

		Impact / Consequences			
		Negligible	Marginal	Critical	Catastrophic
Likelihood	Score/ definition	1	2	3	4
	6 Very High				
	5 High				
	4 Significant				

3 Low			2, 4	
2 Very Low			1	3
1 Almost impossible				

Risk No	Mitigation
1	Safer Melton Partnership in place. Attendance at countywide partnership meetings to ensure up to date policy and legislative awareness. Dedicated staff team, with expertise and opportunities for continuous professional development. Scrutiny committee annual review and opportunity to question officers and police representatives.
2	Local partnerships in place and impact / effectiveness kept under review. Priorities for the partnership reviewed in 2022 and ongoing reviews take place as priorities and legislative changes develop. Strong leadership and commitment to collaborate at all levels of the organisation.
3	Dedicated staff team, with expertise and opportunities for continuous professional development. Integration of community safety with environmental crime, expanded remits and roles for team members to have broader knowledge. Integration of safer communities as part of wider integrated people offer.
4	Tenancy services have now implemented the new ASB module within Northgate and are case managing initial tenant ASB with the ability to escalate and request support and expertise from Safer Communities as required.

17 Background Papers

17.1 No further background papers.

18 Appendices

18.1 Appendix 1 – LLR Hate Delivery Plan

18.2 Appendix 2 – Domestic Abuse Policy